

▸ LIMITED WARRANTY CARD | Please read carefully

▸ **You must print and return this warranty card with any computer repair!**

If you cannot print this card one was provided to you with your new PC purchase. If you have misplaced it then please contact us and we will fax or mail you a copy.

My Computer Club Warrants to the original purchaser that this computer product shall be free from defects in material and workmanship for a period of (1) year from the date of purchase. Notebook batteries and AC power adapters/chargers and CPU power supplies have 30 day limited warranty from the date of purchase. At it's option My Computer Club will repair or replace at no charge any defective My Computer Club product within the warranty period. This limited warranty shall not apply if the MCC product had been damaged by negligence or misuse, or if the product had been serviced or modified by anyone other than MCC service center.

To receive warranty service, a defective product must be delivered to the MCC service center before or on the last date of warranty period. This product must be accompanied by an MCC Return Merchandise Authorization number (to be issued by MCC service center). The purchaser must prepay all delivery and shipping charges and products must be insured with the full dollar value and securely packaged with the original packaging or equivalent. MCC assumes no liability for any loss or damage occurred during shipping.

Except for the expressed warranty stated above, MCC makes no other warranties, whether expressed or implied with respect to this product. All implied warranties, including those of merchantability and fitness for a particular purpose are limited to the duration of the expressed warranty set forth above. This limited warranty constitutes the sole and exclusive remedy of the original purchaser with respect to any defective MCC product and is in lieu of all other obligations or liabilities of MCC. In no event shall MCC be liable for any costs of procurement of substitute goods, loss of profits, or any consequential, incidental, or other damages resulting from a breach of applicable expressed or implied warranties. MCC assumes no liability for hard drive data loss during the repairs. The member must back up all data before returning the unit for warranty repairs.

This limited warranty is valid only in the forty-eight contiguous states of the United States, Hawaii and Alaska.

Every reasonable effort had been make to ensure that MCC products manuals and promotional materials accurately describe MCC product specifications and capabilities at the time of publication. However, because of ongoing improvements and updates of MCC products, MCC does not guarantee the accuracy of printed materials and disclaims liability for changes, errors or omissions.

▸ **ONE YEAR / 30 DAY WARRANTY**

All MCC products are covered with a ONE YEAR warranty unless specified otherwise. Notebook batteries and AC adapter/chargers and desktop power supplies have thirty (30) day limited warranty from the date of purchase. This coverage starts the day the item is delivered. Any modification of the hardware configuration without the prior written approval from MCC will invalidate this warranty.

▸ **5- DAY MONEY BACK GUARANTEE**

If you're not satisfied, return your system within five (5) days of receipt. ALL ITEMS MUST BE RETURNED IN PERFECT CONDITION TO QUALIFY. A MINIMUM OF 15% RESTOCKING FEE MAY APPLY. AFTER FIVE DAYS, ALL SALES ARE FINAL. Shipping, handling, insurance, opened software package and accessory orders are not refundable. This money back offer is valid only for end user customers who have purchased directly from MCC Computer and does not apply to the resellers.

· 5-DAY DEAD ON ARRIVAL (DOA) POLICY

Products found to be DOA within 5 days of receipt will be eligible for exchange with a new product. ALL ITEMS MUST BE RETURNED IN PERFECT CONDITION TO QUALIFY. Otherwise, the DOA unit will be serviced under our normal warranty repair.

· RETURNS

Any product that needs to be returned to MCC for any reason must first obtain an RMA (Return Merchandise Authorization) number. RMA numbers are valid for ten (10) days only. Any product returned without an RMA number on the OUTSIDE of the package WILL BE REFUSED. It is necessary you return products promptly. This warranty card must be signed and returned with any returned product. Any returned merchandise that is not defective will be returned COD for the freight amount, and will be charged a minimum of \$50.00 for labor.

RMA SHIPPING INSTRUCTIONS

1. Use original manufacturers or equivalent type of packaging.
2. All returns must be complete with all manuals, cables, warranty cards, static bags; just as you received it. If the product is not returned in its entirety, a fee will be charged for missing items.
3. All returns must have an RMA number clearly referenced on the shipping label (A copy of the invoice must be included) and this warranty card must be filled out signed and returned with product.
4. Customers are responsible for freight when returning RMA units.
5. The products must be insured with full dollar value and securely packaged.
6. To obtain RMA number, please call us at 877-532-2800 with the following information:
 - 6.1. Your member number;
 - 6.2. The date of the invoice;
 - 6.3. The serial number(s) of the goods;
 - 6.4. Problem description.

· REPLACEMENT, CROSS SHIP, REPAIR

1. MCC product will be repaired or exchanged with comparable products at MCC's discretion.
2. Customer will need to issue a purchase order and agree to pay by COD cash to entitle a cross shipment.
3. Customers need to return the bad parts for credit within ten days after receiving the cross-shipment. MCC does not cross ship RMA merchandise after thirty days.
4. Replaced or repaired products under warranty will be returned free of freight through our customer service department (via UPS Ground). Customers with return address outside the United States or out of warranty repairs must pay for all return shipping costs.

· DISCREPANCY & SHIPPING DAMAGE

Any discrepancy including wrong items should be reported to Service Department within five (5) working days. For shipping damage, customer should notify the carrier immediately and ask them to issue the damage report.

· TECHNICAL SUPPORT

You can help yourself to our excellent service and technical support at 1-877-532-2800

INFORMATION BELOW MUST BE FILLED OUT IN FULL!

Member Name: _____ Member Number: _____

Product Model: _____ Date of Purchase: _____

Product Serial Number: _____

Sign here: _____ Date: _____

I/We have read and agree to the terms of this Limited Warranty